

## **Grievance Redressal / Escalation Matrix**

Spark PWM Private Limited

Research Analyst (SEBI Registration Number INH200008954)

Details of designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
Customer Care	Ms. Cassie Fernandes	Unit – 301 & 302, Windsor House, 2, Kolivery Village, MMRDA Area, Kalina, Santacruz East, Mumbai – 400 098	+91-22-69156900	clientsupport@sparkcapital.in	9.30 a.m. to 6 p.m. Monday to Friday
Head of Customer Care	Ms. Cassie Fernandes				
Compliance Officer	Mr. Anupam Mohaney	1252, 5 <sup>th</sup> Floor, Building No. 12, Solitaire Corporate Park, Andheri Kurla Road, Mumbai - 400 093	+91-22-62916700	pwm.compliance@sparkcapital.in	
CEO	Mr. S Ganashyam	Unit – 301 & 302, Windsor House, 2, Kolivery Village, MMRDA Area, Kalina, Santacruz East, Mumbai – 400 098	+91-22-69156900	compliance@sparkcapital.in	
Principal Officer	Mr. Devang Bhatt	1252, 5th Floor, Building No. 12, Solitaire Corporate Park, Andheri Kurla Road, Mumbai - 400 093	+91-22-62916700	Investorgrievance.pwm@sparkcapital.in	