
Escalation matrix for Investor grievances

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Naresh Burte	Unit No.1252, 5th Floor, Building No. 12, Solitaire Corporate Park, Andheri Kurla Road,, Chakala, Andheri East, Mumbai – 400 093	+91 22 6291 6735 (Monday-Friday; 9:30 AM to 6:00 PM)	investorgrievance.pwm@sparkcapital.in
Head of Customer care	Sushma Kotian	Unit No.1252, 5th Floor, Building No. 12, Solitaire Corporate Park, Andheri Kurla Road, Chakala, Andheri East, Mumbai – 400 093	+91 22 6291 6720 (Monday-Friday; 9:30 AM to 6:00 PM)	sfobroking@sparkcapital.in
Compliance Officer	Bansi Sanghvi	Unit No.1252, 5th Floor, Building No. 12, Solitaire Corporate Park, Andheri Kurla Road, Chakala, Andheri East, Mumbai – 400 093	+91 22 6291 6740 (Monday-Friday; 9:30 AM to 6:00 PM)	pwm.compliance@sparkcapital.in
CEO	S Ganashyam	Unit No.1252, 5th Floor, Building No. 12, Solitaire Corporate Park, Andheri Kurla Road, Chakala, Andheri East, Mumbai – 400 093	+91 22 6291 6757 (Monday-Friday; 9:30 AM to 6:00 PM)	compliance@sparkcapital.in

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

- a) BSE at <https://bsecrs.bseindia.com/ecomplaintfrmInvestorHome.aspx> or
- b) NSE at <https://investorhelpline.nseindia.com/NICEPLUS> or
- c) SEBI at <https://scores.sebi.gov.in>
- d) ODR at <https://smartodr.in/login>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.